

How long will I have access to my database?

You have access to the Database for up to 1 year after activation date. You only have access to registration system applications until you reach registrant capacity.

Once I begin work on my profile/registration form can I go back and make changes?

Once you purchase your registration system you will receive a confirmation email that has a Profile link with an ID/Password. Until you activate your profile you can go back and make changes to your Profile at any time, but will not be able to adjust registrant capacity. You will be able to purchase more capacity at any time.

Can I give other board members access to the database?

Yes, you will be able to give access to the database to as many board members as you like. You can also limit the amount of access they have to the database reports.

How do I know which GroupNet Lite system I should purchase?

The online registration system is based on the number of registrants you expect to register in 1 year. That time starts when you activate your Profile.

What if I make a mistake while filling out my form/profile?

If you make a mistake or need to change something mid-season, you will still be able to access your Profile and make changes to the form.

How many age groups can I add?

You may add up to 25 age groups.

Can I accept both mail-in check and credit card payments?

Yes, you can accept both forms of payment or only one, it is up to you.

[How do I accept credit cards on my GroupNet Lite online registration form?](#)

First you will need to obtain an e-commerce account. Please [Click Here](#) to see attachments to get started. Once you obtain your e-commerce account there is a section in your Profile where you will enter important information that will link your e-commerce account with your registration system.

[What does the online registration form look like?](#)

Please [Click Here](#) to see an example of a completed registration form within Demo.

[Can I add any questions I want on the online registration form?](#)

Yes, you can add up to 3 additional questions to registration form.

[What kind of reports does the database have?](#)

Please [Click Here](#) to see a list of the database reports and their functions.

[After I pay how do I get my registration links?](#)

After you purchase a system you will receive a profile link to work on. This profile link is how you set-up the information for your online registration form. Once you activate the profile you will receive your registration links in an email.

[What if I have a registration emergency, is there a person I can call?](#)

Yes, if at any time you need assistance please call your Customer Support Analyst, Jennifer at 800-966-8605 X107 or send an email to Jennifer@GroupNetSolutions.com

[What is the difference between the GroupNet Lite system and the GroupNet Events system?](#)

GroupNet Lite is designed for sports leagues supporting multi-tiered organizations, multi-sports and or governing bodies, which can be purchased by number of registrants. GroupNet Events is designed for camps, classes, and events which can be purchased by number of months you will need the system.

[How do I know if the GroupNet Lite system is right for me?](#)

This solutions works well if you are an organization looking for a cost conscious registration solution that can be built and setup within 30 minutes.